



KARAMOLEGOS SA is a company that stands out as the leader in its sector, with a 70 year history, since 1950, that today is a rapidly growing company in the Greek market. It is evolving dynamically and competitively, providing options to the Greek customer in order to meet his needs with products of superior quality and innovation.

In the context of our dynamic growth, we are seeking for our premises in Koropi to immediately fill the position of:

IT Helpdesk Support

Responsibilities

- Providing 1st level support on all IT issues
- Implementing all necessary IT routines, daily tasks and procedures
- Perform in person or remote troubleshooting through diagnostic techniques and pertinent questions
- Record events and problems and their resolution in logs
- Provide support for IT equipment including desktops, laptops, printers, tablets, mobiles, switches, routers.

Requirements and skills:

- BSc/BA in IT, Computer Science or relevant field
- Proven experience as a help desk technician or other support role for (2) years.
- Knowledge of TCP/IP networking and related devices
- Experience with Microsoft technologies (Windows Server, Active Directory, Exchange Servers, MS Office)
- Good command of the English language
- Excellent communication skills
- Team player
- Good planning, organizational and follow up skills